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## How do you fix a samsung smart tv that wont turn on

Photo Courtesy: Getty Images Smart TVs are increasingly popular. By 2020 over 70% of Americans had access to a smart TV, and that number has continued to grow. However, smart TVs continue to have a strong competitor — streaming devices. They may be small, but these devices are powerful and convenient. With so many new high-tech devices coming out each year, you probably have so many questions! Don't worry, we've got the answers. Streaming devices offer new ways to watch your favorite movies and shows, similar to smart TVs. However, let's go over the differences between smart TVs and streaming devices to answer one common question: Is a smart TV better than streaming devices? Plus, we'll cover the advantages and disadvantages of popular devices, like Roku, Apple TV, Amazon Fire TV and Chromecast. What's a Smart TV? When we combine the capabilities of a traditional TV and a computer, we get a smart TV that connects to the internet and allows us to stream movies and shows from Netflix, Hulu and TV programs. Some smart TVs have even more advanced features, including social media apps, photo storage, voice recognition (to change channels and search for apps) and smart home controls. This means your TV could be compatible with smart home devices, including Alexa and Google Home. Photo Courtesy: Jens Kreuter/Unsplash Smart TVs are also easy to use. Plus, there are options that offer great viewing experiences and fair prices. LG Electronics 55-inch OLED TV and TCL's 4K Smart LED TV are a couple of the best smart TVs on the market. If you want amazing picture quality and wall-mount functionality, consider the LG. For a more affordable choice, check out the TCL with its built-in Roku experience and smart home compatibility. However, many folks also talk about streaming devices to watch their favorite movies and shows. Some users prefer streaming devices for their exceptional high-tech features. A streaming device has similar functions as a smart TV. We'll break down the differences and cover popular examples of streaming tools. A streaming device connects to the internet, but it also connects to a TV via an HDMI port. It gives people access to various channels, media apps and online services with the help of a remote. Please note: You can't use a streaming device on its own. You need a TV, monitor or computer to view content from the device. Photo Courtesy: Wikimedia Commons Just like smart TVs, streaming devices are easy to navigate and provide excellent image quality and fair prices. Depending on the device, you can use major video sites like Netflix, Hulu, YouTube and Amazon Prime. Streaming devices also come in the form of small boxes or USB-connection sticks. The top four streaming devices that compete in the market are Roku, Amazon Fire TV, Chromecast and Apple TV. Roku Pros: Roku offers streaming sticks and boxes, such as the Roku Streaming Stick+ and the new Roku Ultra. Many users love Roku for its simple interface and its abundant number of streaming apps. With your Roku remote, you can use voice control to find and watch content effortlessly. Also, the Plus and other models support 4K HDR for an improved viewing experience on your TV screen. Photo Courtesy: Roku Cons: The Roku system has many benefits, but it does have some cons. For instance, premium channels require a monthly fee, and you need to set up subscriptions to access certain channels for live TV. Another drawback is that it only screen mirrors music, photos and videos from your phone's Roku app. Apple TV Pros: Another fan favorite is Apple TV, which comes with impressive features like voice control and the ability to rent videos from the iTunes store. Of course, video services are available on the platform too. All you have to do is download the apps from the App store. If you have a Mac or iPhone, it's easy to integrate them to the TV. For instance, Apple TV supports Airplay, allowing you to connect your Mac or iPhone to the TV screen. Plus, you can listen to your music using Apple Music or podcasts using the Podcast app. It's a solid platform to access all your Apple content. Photo Courtesy: Pikrepro Cons: Apple TV is great whether you're an iPhone or Android user. However, Android users might avoid Apple TV for one big reason. Airplay makes it easy for iPhone users to stream their devices to Apple TV devices. However, streaming content from an Android device to Apple TV is difficult. People who use Windows will face the same issue. The second downside is the price. Apple TV is expensive, costing \$99 or more. Unlike other streaming devices, it only comes in a box version. A USB stick version of Apple TV doesn't exist. Amazon Fire TV Pros: If you're a big fan of Alexa and Amazon Prime's entertainment content, take a look at Amazon Fire TV. With Alexa, users can command the TV to find their favorite movie or turn on lights in the living room. Just like Roku and Apple TV, Amazon Fire TV allows you to watch movies and shows from major streaming services. Amazon Fire TV offers box or stick models to connect to your TV. Some models provide 4K capability to enjoy content in HD-quality. The system is also easy to set up and use. Photo Courtesy: Raysonho/Wikimedia Commons Cons: The bad news is you need an Amazon Prime account to access Amazon Prime features. The device doesn't offer unique video content alone. Another issue is that the voice search only works on Amazon-related services. If you want to find a movie on Netflix or Hulu, you have to manually look for it in the app instead of using voice search. Some reviewers also complained that Amazon self-promotes itself too much within the platform. Chromecast Pros: Google offers the budget-friendly Chromecast and the more expensive Chromecast Ultra. Chromecast is unique because you don't need a remote to control it. Instead, you use your phone and laptop to stream. That means you can play or pause right from your own devices (Android or iOS). It also works with Google Home. Photo Courtesy: Google Cons: Some disadvantages of Chromecast include limited streaming options. You can stream from your devices, but you can't connect to every app, channel or file. Roku and Apple TV support more apps and files than Chromecast. For those who are less experienced with a smartphone or computer, streaming with a Chromecast might be more difficult as well. Which Is Better? Streaming devices and smart TVs sound like they have the same functions, right? For the most part, yes. If you already have a smart TV, you don't need a streaming device. However, if you have extra needs or an older smart TV, a streaming device could be a better choice for you. Photo Courtesy: Pxfuel Streaming devices provide more content. If you want endless options for entertainment, a streaming device is more beneficial. Some streaming devices offer software updates to improve the speed, the interface and the apps. For those who despise loading lags, a streaming device is the better option. Another advantage of streaming devices is that they're portable. When you're traveling, you can take it with you to catch your beloved shows and movies. Just make sure Wi-Fi is available. Overall, if you want an inexpensive, portable tool that provides more content and updates to improve its features and interface, go for a streaming device. MORE FROM ASK.COM For some reason most Samsung TVs eventually run into a similar problem of simply not turning on. There are countless cases of Samsung TV owners who say they've had this problem - some say it's been an issue they've dealt with for multiple years! Luckily there is a very easy fix that should resolve about 80% or so of Samsung TVs that won't turn on. Samsung TV won't turn on If your Samsung TV won't turn on you need to reset it. Unplug your TV and wait a full 60 seconds. While the TV is unplugged, press and hold the power button for 30 seconds. After the 60 seconds are up, plug your Samsung TV back in and it should work. Unplug Samsung TV from wall While this fix sounds obvious, unplugging your Samsung TV from the wall socket is the most common way to get it to turn back on. The key here is to actually wait the FULL 60 seconds. Have a little bit of patience and make sure it's been at least a minute before plugging it back in. While the TV is unplugged, find and hold the power button on your Samsung TV for 30 seconds. Make sure you are holding the power button on your TV, and not your remote! This will help to drain any residual power left in the TV and allows the TV to soft reset itself. This is different than simply switching the remote on and off! Once you plug the TV back in after the 60 seconds, you should see it power back up no problem. While this fix should work for about 80% of cases, the remaining 20% can be a bit trickier. If you're still having trouble getting your Samsung TV to turn back on try the fixes detailed below. If unplugging and re-plugging your TV in didn't fix the problem, try taking the batteries out your remote. Make sure to take both batteries completely out of the remote. With the batteries removed proceed to hold down the power button on the remote for 30 seconds. Again, do this for a full 30 seconds! Not 10 seconds, 30! After the full 30 seconds are up, put the batteries back in the remote and try to turn on the TV. It should power back on. You might want to consider putting in a new set of batteries during this step just to be sure! If either of the two steps above fix your Samsung TV power problem but then a few days or weeks later you run into the same issue, you'll want to try factory resetting your TV for a more permanent solution. Factory reset Samsung TV With the TV powered on (hopefully unplugging it or removing the remote batteries was able to temporarily power the TV) click the Home button on your remote. Then go to Settings > General > Reset. Then enter your security PIN ("0000" if you never set one). Your TV will turn off and on again and then display the initial setup screen. This will essentially restore your Samsung TV to the settings it had on the day you purchased the television. (If you have an older Samsung TV, the factory reset steps differ slightly from what's above) Factory reset Samsung TV without remote If for whatever reason you do not have access to your TV's remote, you can still factory reset your Samsung TV. To do this find the power button on your TV. Depending on the model you have this may be on the right hand side, left hand side, or very bottom of the device. With the TV on, press the Menu button on the TV and then toggle to Settings > General > Reset. If you're having trouble finding these buttons on your TV, or if your TV is mounted in a tight spot, there are other options. First, consider plugging in a USB keyboard directly into the back of your Samsung TV. You can then use the keyboard to navigate and reset your TV. Another option, if you have a Samsung Smart TV, is to download the the Samsung SmartThings app to your smart phone. After connecting your TV to the app, you can use your smart phone as a remote! A final possibility is to grab a universal remote you have lying around and enter the appropriate Samsung code for the remote to get it working. At this point you should have fully resolved your power issues but just in case you haven't I've included some additional steps worth trying before calling it quits. Reset power cord in back of Samsung TV Another pretty easy potential fix to your power problem is to unplug the power cord from the back of the TV. Leave this unplugged for 60 seconds or so and then plug it back in. When you plug it back in make sure that the connection is snug! You don't want this to be loose at all - a tight connection is important to ensure the TV is getting stable power. With the power cord plugged back in, power on the TV using the TV power button, not the remote! Hopefully you see the TV come back to life. Select the Correct Input Source Your Samsung TV might appear to not turn on because of an incorrect input source. You have to choose the proper input source for your TV to work correctly. So whether you're using a streaming device, DVD player, or a cable box, double check that your TV source/input matches the number HDMI port being used. In the example below, you'd turn the TV to "HDMI 2". You can select the correct input source using two different methods: Method 1 - Enable Input Source using a Remote Control Turn on your TVPress the Source button on your remote controlSelect the desired input mode Method 2 - Change Input Source without Remote Control Turn on your TVPress the MENU button on the side or bottom of the TVUse the volume button to navigate to the source optionPress the menu button to select the desired input source Note: Some TVs have a source button at the back or side that you can use to select your preferred input source Try a different power outlet While unlikely the cause, if you're still having no luck up until this point then I would try plugging your Samsung TV into a different power outlet in your home. Sometimes outlets have a short or a blown fuse and we just don't know it. Alternatively, if you don't want to lug your TV around, you could simply grab another smaller appliance and plug it into the outlet you're trying to use for your TV. If you see that device power on then you know that particular outlet is working and that's probably not your issue. Again, this is likely not the cause but a worthwhile troubleshooting step that should be quick to eliminate as a suspect. Backlight is broken If nothing has worked to this point it is very possible that the backlight of your Samsung TV is broken. An easy way to determine whether or not this is the case is to power on your TV and then take a flashlight and bring it very close to your TV screen. Look very closely to see if there is any image on the screen when you flash the light. If you see a picture appearing, but it's extremely faint, it's probably because the backlight of your TV failed and it needs to be replaced. Motherboard is fried If there was a storm recently, it's possible that your motherboard got fried. Unfortunately, the only way to know for sure is to take the back panelling off of your Samsung TV. Once you do this, you'll see a few boards - the motherboard is usually on the left and the power board on the right. To be sure that the issue is not the power board, you want to plug your TV in and turn it on and then detach the cable that links the motherboard to the power board, from the power board side. If the TV still lights up, then you know the power board is fine, and you have a bad motherboard. Motherboards are pretty cheap to replace, just make sure you get the exact replacement by checking the numbers on the board itself. Or, if you're not comfortable doing this yourself, go ahead and have a TV repairman assist you. Conclusion Samsung TV's can be finicky when it comes to power. If your Samsung TV won't turn on try these fixes in this order: Unplug your TV from the wall and wait 60 secondsRemove the batteries from your remote and hold the power button for 30 secondsFactory reset your TV with or without your remoteReset the power cord in the back of your TVMake sure your TV is on the correct input sourceTry plugging your TV into a different power outletSend the TV in for a backlight replacementSend the TV in for a motherboard replacement If none of these fixes work you might want to pull up your warranty and see if it is still valid, otherwise you're stuck buying a new TV. Let me know if this helped fix your Samsung TV. If you found success doing something else, leave me a comment down below!



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